

Voice Clinic CMA: August 2024

## **Outpatient Appointment**

Thank you for choosing to see me for your outpatient appointment. This letter sets out some important information that I am required by law to provide to you. This is for your information only and is not a bill. As this includes information about my charges, if you do not have private medical insurance but someone else will be paying your bill, you may wish to pass a copy of this letter to them. Please note that even if someone else is paying your bill or you have private medical insurance, you are responsible for paying any charge which they do not pay.

#### **Consultation Fee**

My fee for an initial consultation will not exceed £250.00 and my fee for any follow up consultation will not exceed £175.00. These estimates are correct as at the date of this letter. Should you cancel your appointment with less than 48 hours' notice, a cancellation fee of £100 will be charged.

Following your consultation you may need certain tests (for example, blood tests or imaging such as an X-ray, MRI or CT scan) to help me diagnose your condition. If the test is undertaken by the clinic or hospital, and not by me, the fees for those tests will be determined by the clinic or hospital and charged to you, or your private medical insurer, separately.

Please note procedures carried out in clinic are chargeable from Mr Hamilton and there will be an additional fee from the hospital for consumables and equipment. Please do check with the hospital directly for their fees.

Procedures carried out during a voice consultation include.

Flexible laryngoscopy with stroboscopy: £200.00 Examination with a small camera of the throat and voice box using a strobe light to assess vocal cord vibration. This is charged in addition to the consultation fee for self-funding patients

Voice analysis: £50 – this involves a digital analysis of a recording of your voice to investigate the cause of your voice change and is charged in addition to the consultation fee for self-funding patients.

Procedure fees for self-funding patients may not be collected at the time of booking or appointment and may be charged to you separately after the consultation has taken place

If there are any fees which I will charge in relation to any of the tests I advise that you have, I will let you know what those will be.

Hospital fees for use of equipment are charged in addition to the above, please contact the hospital you are attending to find out their fees.



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Thank you for your recent booking with Nick Hamilton

We are always looking at ways to improve our patient care. We would be very grateful if you could click the link below to leave your anonymous review so future patients can benefit from what you have to say. It only takes a few seconds! http://doctify.com/uk/review/eAp2u4

# **Cancellation Policy**

We require at least 48 hours notice if you wish to reschedule or cancel your appointment or procedure without charge. For appointments with less 48 hours notice, a cancellation fee of £100 of will be charged.

Please note that most insurers will not cover a cancellation fee so you would be invoiced directly.

### **Private Medical Insurance**

If you have private medical insurance, please contact your insurer before your consultation, to check the terms of your policy, particularly the level and type of outpatient cover you have, including any reimbursement limits on individual consultation fees.

I am recognised by most of the private medical insurance companies. Please note you are responsible for any fees not covered by your insurer.

## **Quality Information**

You can compare independent information about the quality of private treatment offered at the hospital and other private healthcare providers from the Private Healthcare Information Network (PHIN) website: www.phin.org.uk. I look forward to welcoming you to my practice.

Yours sincerely,

Mr Nick Hamilton PhD FRCS (ORL-HNS)

Voice Specialist and Consultant ENT Surgeon